Dear Pre-Registrant,

Thank you for placing an advanced deposit for the Jewish Outdoor Escape 2025. We are extremely excited to have you join us!

We regret to announce that we must delay the opening of Early Bird registration by one week. A great deal of effort is being invested to ensure that every detail is accurate; however, the Event Committee is encountering a few issues that require attention before we can proceed with Early Bird registration.

The plan is to open your exclusive pre-registration window for all pre-registrants on May 26, 2025, at 7:00 pm ET. Please be on the lookout for an email that will be sent at 7:00 pm on May 26, containing your access link. The email will be sent to the email address used during your pre-registration, titled "Advanced Deposit Registration Link."

Register Early

Please note that registration for activities and upgrades is available on a first-come, first-served basis. Even during the pre-registration window, some items may sell out. Therefore, the earlier you register, the more likely you are to secure what you want.

Your Deposit

According to the registration page on the event website, placing a \$50 deposit earns you an \$18 discount and provides early access (starting on Monday, May 26, at 7:00 pm) to all options before Early Bird Registration opens. Please note that the deposit is refundable until July 7. After July 7, if it is not applied toward registration before the Early Bird rate closes, it will be treated as a donation to Mosaic.

Applying Your Advanced Deposit Discount

If everything goes as planned, we will send you an email by Monday morning, May 26, with your Mosaic Discount Code, which you can use to apply for your Advanced Deposit Discount during the registration process. It will be named "Advanced Deposit Discount Code."

On page 17 of the event registration system, you will find a location to enter your special Mosaic Discount Code, which will apply your \$50 deposit and a \$18 discount, totaling \$68. DO NOT SHARE THIS CODE. It is linked to your registration, and the system will only allow you to use it once.

Note: You must enter your Mosaic Discount Code as specified on page 17 to apply for any discounts you have been granted. If Mosaic needs to modify your account after initial

registration to correct any missing codes, an \$18 change fee will be added to your balance. This fee covers costs incurred by Mosaic due to your oversight.

Give Ample Time to Register

MAJOR CHANGE for this year: Please note that your initial registration form must be completed in ONE SITTING. The system will NOT save your work unless you click 'Submit' at the end. This registration form should take approximately 20 minutes to complete, provided you have reviewed the event website and decided on your selections before registering. Once you complete and submit it, you will be able to log back in to make changes.

RegFox Purchase Protection

RegFox offers Purchase Protection to reimburse registration costs (excluding RegFox fees) under specific circumstances. This option costs approximately 11% of your order but does not cover travel expenses. Mosaic and its representatives are not responsible for RegFox's Purchase Protection. Refunds are processed according to RegFox's procedures, not Mosaic's.

Mosaic's cancellation policy applies if you do not select RegFox's Purchase Protection or if your reason falls outside RegFox's criteria (e.g., not due to illness or death). Please be aware that a 10% processing fee, along with any unrecoverable vendor fees, will be applied following Mosaic's standard cancellation policy. These fees may exceed the cost of RegFox's Purchase Protection.

Additionally, please note that RegFox Purchase Protection ONLY covers what is selected and paid for during initial registration. Any additional options or changes made after the initial registration are NOT covered. There is NO refund from Purchase Protection if you choose to opt out of an option with fees after initially paying for that option.

- Mosaic Cancellation Policy
- <u>RegFox Purchase Protection</u>

Please Review the Following Pages on The Event Website Before Registering:

Please take some time to review the information on our event website. There is a lot of information to digest regarding the event. Most questions will be answered on one of the many available pages. Below are the most relevant pages to consider before attempting to register:

- <u>Food</u>
- <u>Accommodations</u>
- Volunteering

- Transportation
- Pre-Trip and options for each day
- Post-Trip and its options
- Out-of-camp options: Friday, Saturday, Sunday
- In-camp options
- <u>Code of Conduct</u>
- Liability Release
- Medical Treatment Release
- Publicity Release

Use a Computer

While it is possible to use your mobile device, we recommend avoiding registration on phones or small screens for an optimal viewing experience. Instead, utilize dual-screen setups or multiple browser tabs. Dedicate one screen or tab to registration, while the other displays the event website with complete descriptions. The registration system does not provide descriptions; instead, it offers listings from which you can select the options you want.

We look forward to seeing you in August!

Jewish Outdoor Escape 2025 Committee

Jewish Outdoor Escape 2025 Mosaic Outdoor Clubs of America Event@MosaicOutdoor.org 1-888-MOSAICS, <u>1-888-667-2427</u>